

March 10, 2023

BOIL WATER ADVISORY

Este informe contiene información muy importante sobre su agua potable.
Tradúzcalo o hable con alguien que lo entienda bien.

CLEAR CREEK COMMUNITY SERVICES DISTRICT

BOIL YOUR WATER BEFORE USING

Failure to follow this advisory could result in stomach or intestinal illness.

The Clear Creek Community Services District drinking water treatment plant experienced an electrical power surge sometime during the evening of March 9, 2023, during the snowstorm, resulting in a filter valve malfunction. The malfunctioning valve caused a significant amount of untreated water to enter the One Million Gallon (1-MG) storage tank and the distribution system. As a safety precaution, we are asking customers to use bottled water or boiled tap water for drinking and cooking purposes, until further notice.

DO NOT DRINK THE WATER WITHOUT BOILING IT FIRST. Bring all water to a boil, let it boil for one minute, and let it cool before using, or use bottled water. Boiled or bottled water should be used for drinking, making ice, brushing teeth, washing dishes, and food preparation. Boiling kills bacteria and other organisms that may be in the water.

- An alternative method of disinfection for residents that are not able to boil their water is to use fresh, unscented, liquid household bleach. To do so, add 8 drops (or 1/8 teaspoon) of bleach per gallon of clear water or 16 drops (or 1/4 teaspoon) per gallon of cloudy water, mix thoroughly, and allow it to stand for 30 minutes before using. A chlorine-like taste and odor will result from this disinfection procedure and is an indication that adequate disinfection has taken place.
- Water disinfection tablets may also be used by following the manufacturer's instructions.
- **Continue boiling your water until you receive written notice from us that the water is safe to drink.**
- **You may refer to the Clear Creek CSD webpage for updated information.**
<https://clearcreekcsd.org/>

The filter plant is now operating normally, and once we confirm that the water is safe for drinking and cooking, we will inform you that boiling your water will no longer be needed. We expect this advisory to be in effect for at least two or three days.

For more information, please contact Paul Kelley, General Manager at (530) 357-2121 or State Water Resources Control Board – Drinking Water Field Operations Branch – District Office at (530) 224-4800 (Main Line)

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

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