



# Monthly Newsletter

Aug. 2024

Issue # 7

Phone: 530-357-2121; Email: [CCCSD@clearcreekcsd.org](mailto:CCCSD@clearcreekcsd.org);

Website: [www.clearcreekcsd.org](http://www.clearcreekcsd.org)

## Board of Directors

Terry Lincoln- Chair

Scott McVay- Vice  
Chair

Pam Beaver-  
Director

Beverly Fickes -  
Director

Logan Johnston-  
Director

## General Manager

Paul Kelley

\*\*Board Meetings  
are the 3<sup>rd</sup>  
Wednesday of each  
month at 6pm.

## **Current Usage**

### **Rates:**

Domestic-  
\$0.56/HCF

Ag- \$0.54/HCF

\* No restrictions on  
water usage! \*

## What's New:

**Charge for After Hours - Non-Emergency Calls** – September 1<sup>st</sup> 2024.

The District will re-institute its charge to customers for non-emergency service calls to a customer site. All service calls (like shut off and turn on) during regular business hours will not be charged.

The District pays for operators to be on call for emergencies, if there is an emergency, they can respond. As per the Clear Creek 2016 Rules and Regulations for Water service and the most recent fee ordinance (2020-14) - if the call is for a shut off/on or non-emergency; during non-business hours, the customer will be billed for the call out. The current Charge is \$100 and will be on the customer next bill.

## Reminder Community events:

The **Happy Valley Farmers Market**– 8am-11am - 2<sup>nd</sup> and 4<sup>th</sup> Saturday of the month at the lot next to Bonney's Burgers.

**Happy Valley Volunteer Fire Fighters: 36<sup>th</sup> Annual Tri-Tip BBQ Dinner, Auction and Dance Fundraiser August 17<sup>th</sup>** – particulars on back.

## **General Manager Note:**

We mentioned staff turnover but are pleased to announce in the past month we have a new Administrative Assistant and a new Distribution Supervisor. Very excited to have them on board - Please be patient as all are learning the District and their duties.

Nominating Period is Open for the three Director seats on the Clear Creek CSD Board for the November 2024 Ballot. The Board voted to consolidate the Districts election with the General Election in May, and anyone interested should file papers by August 9, 2024. See Shasta County Elections for information.

~ Paul Kelley

Clear Creek Community Services District is committed to our mission to provide Clean and Safe water to you our Customers and Community

**Full Water Allocation – Rates Report:**

**Reminder:** The Base rate is \$58.20 (Changed for this Bill) plus water usage and fees. Make sure to pay on time - A **Late Fee** of 1.5% will be applied to accounts who have not paid their bill by **the 20th of each month**. The District sent hundreds of delinquents and shut off notices (60 days plus late in payments) – with hundreds making payments or getting payment assistance. **If you need payment assistance** – The LIWHAP program is suspended by the state, we can offer payment plans. Call or email the office to find out more information.

**Reminder:** Our website has a lot of information - Scan the QR Code and go to our website to sign up for alerts (rectangle to the right).

**Community Awareness:**

**LET’S BAR-B-QUE!!**

The **Happy Valley Volunteer Fire Fighters** are holding their **36<sup>th</sup> Annual Tri-Tip Bar-B-Que Dinner, Auction and Fundraiser** on **August 17, 2024** – located at 17441 Palm Ave Happy Valley. Activities start 5pm – 10pm. Live and silent auction, gun camping package raffle, kids games and a band. Ticket prices: \$20 for adults, \$10 for Children 12 and under. Tickets available at local stores and Happy Valley Volunteer Fire dept on Palm. Call: 530-357-2345 for more information.

**Firewise:**

Get involved and attend the meetings.

No Firewise meetings till September they are held at the Community Center. Contact Dennis Possehn at 530-524-1217 for any questions.

**Happy Valley Citizen Patrol:**

The HV Citizen Patrol is the “eyes and ears” for the Shasta County Sheriff, reporting on suspicious incidents, doing welfare and vacation checks of residents and property and being available to help when needed. Thank you to the community volunteers who give their time to help made Happy Valley a safe place. - Happy Valley Citizen Patrol

**Happy Valley Community Pride:**

**Happy Valley Roadside Clean Up:** Saturday, October 12

Starting at 8am – Happy Valley Community Center – 5400 Happy Valley Road. Trash Bags & Grabbers Supplied – Bring Gloves

Call Dave Bartle 530-351-4618

**Meter Reading Dates**

Here are some future meter reading dates:

**\*\* 2024 \*\***

- Aug 19-23
- Sep 16-20
- Oct 21-25

Scan this Code to access the District website -



[www.clearcreekcsd.org](http://www.clearcreekcsd.org)

**Sign up for Alerts.**

Please help us improve our communication Alerts and sign up with your cell phone and/or email on our website.

Check the website for news, updates, and ways to support the local community – like the groups mentioned in this newsletter.

**Office business** hours: M – F: 8am to 5pm: Closed for lunch noon – 1pm. Closed weekends and Holidays. For afterhours emergency – call 530-357-2121. For non-emergency calls, call during office hours.