



# Monthly Newsletter

Dec. 2024

Issue # 12

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Website: [www.clearcreekcsd.org](http://www.clearcreekcsd.org)

## What's New:

### Board of Directors

Terry Lincoln- Chair

Scott McVay- Vice  
Chair

Pam Beaver-  
Director

Beverly Fickes -  
Director

Logan Johnston-  
Director

### General Manager

Paul Kelley

**\*\*Board Meetings**  
are the 3<sup>rd</sup>  
Wednesday of each  
month at 6pm.

### **Current Usage Rates:**

Domestic-  
\$0.56/HCF

Ag- \$0.54/HCF

\* No restrictions on  
water usage! \*

Leaks and Alerts: In October and November the District experienced several main line leaks. From China Gulch Rd. to Flowers Lane and Lassen Ave that caused some long water outages. Some of these were also on weekends and took resources beyond the District Staff. We have worked hard to increase and enhance our alert and warning systems for those affected. One is that our new customer account and billing system allows us to send phone and email alerts on weekdays to impacted customers. If you do not have a phone number and/or email address on your water account – please contact the District office and supply it to our staff. The other alert system – on our website – requires you to voluntarily sign up. It is a broad alert system and goes to all who have signed up – including those not impacted by a particular leak. If you're not signed up – do so by using the QR code on the back page or visit the District website.

At the November Board meeting – The Directors received an update on the Fiscal Year 2024 (Ending June 30, 2024) and that the District continues to improve its financial position – although there are expenses like the number of main breaks in FY 24 that put the expenditures over budget. There are areas of increased revenue through more vigilance for customers to keep their bills current. Other expenses are being impacted by rising costs for all items. Overall, the fiscal year shows a slight increase in resources for reserves, repairs, and maintenance.

The other report was on an impending state regulation on “Cross Connection Control” – Backflow devices – in all the District. The regulation will require the District to create a Program, Survey all customers, eliminate all potential or actual cross-connection contamination, and maintain the program.

### **General Manager Note:**

Grant Project update: The South Booster/Wells Electrical SCADA project grant has been closed out and the District now has the wells and booster facility on their SCADA system. The Grant funded Treatment Plant Backwash ponds project The Pond 3 concrete liner is scheduled to be complete and in testing during December. In the Spring of next year, Pond 2 will have a similar project.

~ Paul Kelley

Clear Creek Community Services District is committed to our mission to provide Clean and Safe water to you our Customers and Community

## Community Awareness:

### Happy Valley School

If your child turns 4 by September 1, 2025, they're eligible for Transitional Kindergarten (TK) in the 2025-26 school year! TK offers a developmentally appropriate curriculum, smaller class sizes, and a focus on social and emotional growth. To enroll or learn more, contact Community Coordinator Sandi Garcia at 530-357-2131 ext. 375 or the school office at 530-357-2131.

### Firewise:

No Firewise meetings in November and December. Any Questions: please contact Dennis Possehn at 530-524-1217.

### Happy Valley Citizen Patrol:

The HV Citizen Patrol would like to thank everyone who donated and attended their Chili Feed and Fundraiser – November 15<sup>th</sup>. Please continue to support this important function in Happy Valley - Happy Valley Citizen Patrol

### Happy Valley Community Pride:

#### Happy Valley Roadside Clean Up:

Is currently looking for Volunteers for the Spring of 2025 Clean-Up. Call Dave Bartle 530-351-4618 for more information

#### Resource Numbers:

- Illegal Dumping: Shasta District Atty: 530-245-6387 or 866-618-7274
- Recycling Info: Shasta County Resource Mgmt. 530-225-5787
- Free Collection Events: recycle.co.shasta.ca.us or 530-225-5789
- Abandoned Vehicles: Shasta County Sheriff 530-245-6025

### Full Water Allocation – Rates Report:

**Reminder: The Base rate is \$58.20** plus water usage and fees. Make sure to pay on time - A **Late Fee** of **1.5%** will be applied to accounts who have not paid their bill by **the 20th of each month**. The District sent hundreds of delinquents and shut off notices (60 days plus late in payments) – with hundreds making payments or getting payment assistance. **If you need payment assistance** – we can offer payment plans. Call or email the office to find out more information.

**Reminder:** Our website has a lot of information - Scan the QR Code and go to our website to sign up for alerts (rectangle to the middle right).

## Meter Reading Dates

Here are some future meter reading dates:

**\*\* 2024 \*\***

- Nov 18-20
- Dec 16-20

Scan this Code to access the District website -



[www.clearcreekcsd.org](http://www.clearcreekcsd.org)

#### Sign up for Alerts.

Please help us improve our communication Alerts and sign up with your cell phone and/or email on our website.

Check the website for news, updates, and ways to support the local community – like the groups mentioned in this newsletter.

**Office business** hours: M – F: 8am to 5pm; Closed for lunch 12pm – 1pm. Closed weekends and Holidays. (Christmas and New Years). For after-hours emergency call 530-357-2121. For non-emergency calls, call during office hours.