



# Monthly Newsletter

Feb 2025

Issue # 2

Phone: 530-357-2121; Email: [CCCSD@clearcreekcsd.org](mailto:CCCSD@clearcreekcsd.org);

Website: [www.clearcreekcsd.org](http://www.clearcreekcsd.org)

## What's New:

### Billing Statements, Usage & Meter Reads

**NOTICE: Please be advised that if you observe a negative balance or an adjustment on your billing statement dated January 29th, it is due to meter read corrections made to address usage discrepancies. A negative balance indicates that you have a credit. However, this does not apply to all accounts; only a select few.**

In December, we initiated the replacement of transponders on all meters throughout the district. Due to this transition and the need to process billing prior to the holidays, and other factors such as time constraints and staffing, we used our system's estimate feature to estimate usage for some accounts. This estimation was based on the average usage from December 2023 to December 2024. In some cases, these estimations were high, and we have since made the necessary adjustments. We have recognized that this method is not accurate and will avoid using it in the future.

We understand that this situation may be frustrating for our customers, and we assure you that we are aware of the issues and are working diligently to resolve them. Once all new transponders are installed, all routes will utilize electronic meter readings, enhancing both accuracy and efficiency. Our staff is committed to ensuring accurate readings, usage, and billing. We appreciate your continued patience as we complete this transition and address any issues that arise.

### Standing Committees Community Volunteers:

The District is seeking community volunteers to apply for and serve on the Standing Committee of their choice. Please find the application form and more information on our website under News & Notices – CCCSD Standing Committees. Applications must be submitted by Wednesday, February 12, 2025.

### Important Notice: Updated Service Fees

At the January 15<sup>th</sup> Board Meeting, the Board approved the updated "Service Fees" via Ordinance 2025-01 effective March 1<sup>st</sup> 2025. (This includes Per Hour charge for hydrant meter install, turn on / off fee, and NSF, etc.) ~ Paul Kelley

### Board of Directors

Scott McVay - Chair

Logan Johnston -  
Vice Chair

Pam Beaver-  
Director

Beverly Fickes -  
Director

Terry Lincoln-  
Director

### General Manager

Paul Kelley

\*\*Board Meetings  
are the 3<sup>rd</sup>  
Wednesday of each  
month at 6pm.

### **Current Usage Rates:**

Domestic-  
\$0.56/HCF

Ag- \$0.54/HCF

\* No restrictions on  
water usage! \*

**Community Awareness:**

**Happy Valley School**

Happy Valley School District is hiring for classified and certificated positions! Visit [EdJoin.org](https://edjoin.org) and search **Happy Valley School District** to explore exciting job opportunities. Apply today and be part of our community!

**Happy Valley School District - Where education and opportunity meet.**

**Firewise:**

There will be a Firewise Meeting on February 22nd at 6:00 p.m. at the H.V. Community Center. For more information, please contact Debbie Kaut at (530) 339-2485.

**Olive Growers** – Meeting February 11<sup>th</sup> 6: p.m. Board Office 5880 Oak St.

**Happy Valley Citizen Patrol:**

The HV Citizen Patrol would like to thank everyone for their support. Please continue to support this important function in Happy Valley - Happy Valley Citizen Patrol

**Happy Valley Community Pride:**

**Happy Valley Roadside Clean Up:** WE NEED VOLUNTEERS TO HELP KEEP OUR ROADS CLEAN. Next cleanup will be on May 3, 2025, at 8:00AM. Please meet at the Happy Valley Community Center. Rain date is May 10<sup>th</sup>. Call Dave Bartle for more information or to sign-up 530-351-4618.

**Resource Numbers:**

- Illegal Dumping: Shasta District Atty: 530-245-6387 or 866-618-7274
- Recycling Info: Shasta County Resource Mgmt. 530-225-5787
- Free Collection Events: [recycle.co.shasta.ca.us](https://recycle.co.shasta.ca.us) or 530-225-5789
- Abandoned Vehicles: Shasta County Sheriff 530-245-6025

**Full Water Allocation – Rates Report:**

**Reminder: The Base rate is \$58.20** plus water usage and fees. Make sure to pay on time - A **Late Fee** of **1.5%** will be applied to accounts who have not paid their bill by **the 20th of each month**. The District sent hundreds of delinquents and shut off notices (60 days plus late in payments) – with hundreds making payments or getting payment assistance. **If you need payment assistance** – we can offer payment plans. Call or email the office to find out more information.

**Reminder:** Our website has a lot of information - Scan the QR Code and go to our website to sign up for alerts (rectangle to the middle right).

**Future Meter Reading Dates:**

**\*\* 2025 \*\***

- FEB 17-21
- MAR 17-21

**Scan this Code to access the District website -**



[www.clearcreekcsd.org](https://www.clearcreekcsd.org)

**Sign up for Alerts.**

Please help us improve our communication Alerts and sign up with your cell phone and/or email on our website.

Check the website for news, updates, and ways to support the local community – like the groups mentioned in this newsletter.

**Office business** hours: M – F: 8am to 5pm; Closed for lunch 12pm – 1pm. Closed weekends and Holidays.

**Office closed for Holiday Monday, February 17<sup>th</sup>.**

For after-hours emergency call 530-357-2121. For non-emergency calls, call during office hours.