



Monthly Newsletter

Oct. 2024

Issue # 10

Phone: 530-357-2121; Email: CCCSD@clearcreekcsd.org;

Website: www.clearcreekcsd.org

What's New:

Community events reminder:

This is the last Month for the **Happy Valley Farmers Market**– 8am-11am - 2nd and 4th Saturday: October 12th and 26th at the lot next to Bonney's Burgers.

The Board received an update on the water usage / water loss assessment for the 2024 water year (March 2023 through February 2024). This can be used for future operational assessments, financial impacts of water loss and Grant funding opportunities for aging infrastructure.

General Manager Note:

Over the past few months, the District has encountered some challenges with meter reading and reporting, which may have been reflected on a few of your statements. Most of these issues have been resolved for the upcoming billing cycle. Consequently, the delinquent notice and shut-off process will resume in October, after the 20th, for accounts that are 60 days past due.

The Grant funded Treatment Plant Backwash ponds project has been moving along and the Pond 3 liner is formed for concrete. It's expected to have all concrete completed the end of this month, and then in November finalizing the pond for use over the winter. In the Spring of next year, Pond 2 will have a similar project and improvement.

Reminder: The District re-instituted charges to customers for non-emergency service calls to a customer site. All service calls (like shut off and turn on) during regular business hours will not be charged.

Our team is stabilizing as our new office staff gains knowledge and experience. Additionally, we have added two new Distribution Operators. We are aware of some road patches and repairs, such as those on Palm Ave, which have been needed, and these should be completed by the time you receive this newsletter.

As we move into the Harvest and Fall weather season, we wish you a Happy Fall.

~ Paul Kelley

Board of Directors

Terry Lincoln- Chair

Scott McVay- Vice
Chair

Pam Beaver-
Director

Beverly Fickes -
Director

Logan Johnston-
Director

General Manager

Paul Kelley

****Board Meetings**
are the 3rd
Wednesday of each
month at 6pm.

Current Usage Rates:

Domestic-
\$0.56/HCF

Ag- \$0.54/HCF

* No restrictions on
water usage! *

Community Awareness:

Firewise:

Community Members, please fill out and turn in your Firewise Worksheets. Our community needs them to stay Firewise Certified. The forms can be obtained and/or dropped off at Bonneys Burgers on Palm Ave.

We encourage you to get involved by attending the meeting on October 24th. For any questions, please contact Dennis Possehn at 530-524-1217. Additionally, Firewise meetings are held on the fourth Thursday of each month at the Community Center.

Happy Valley Citizen Patrol:

Many thanks for The HV Citizen Patrol as the “eyes and ears” for the Shasta County Sheriff, reporting on suspicious incidents, doing welfare and vacation checks of residents and property and being available to help when needed. Thank you to the community volunteers who give their time to help make Happy Valley a safe place. - Happy Valley Citizen Patrol

Happy Valley Community Pride:

Happy Valley Roadside Clean Up: Saturday, October 12

Starting at 8am – Happy Valley Community Center – 5400 Happy Valley Road. Trash Bags & Grabbers Supplied – Bring Gloves Call Dave Bartle 530-351-4618

Happy Valley School News

The Primary School has openings for Transitional Kindergarten (TK) students. Eligible TK students must turn 5 years old between September 2, 2024, and June 2, 2025. For more information, please call 357-2131. Also - Preschool has openings – Call 530-357-2139

Full Water Allocation – Rates Report:

Reminder: The Base rate is \$58.20 plus water usage and fees. Make sure to pay on time - A **Late Fee** of **1.5%** will be applied to accounts who have not paid their bill by **the 20th of each month**. The District sent hundreds of delinquents and shut off notices (60 days plus late in payments) – with hundreds making payments or getting payment assistance. **If you need payment assistance** – we can offer payment plans. Call or email the office to find out more information.

Reminder: Our website has a lot of information - Scan the QR Code and go to our website to sign up for alerts (rectangle to the middle right).

Meter Reading

Dates

Here are some future meter reading dates:

**** 2024 ****

- Oct 21-25
- Nov 18-20
- Dec 16-20

Scan this Code to access the District website -



www.clearcreekcsd.org

Sign up for Alerts.

Please help us improve our communication Alerts and sign up with your cell phone and/or email on our website.

Check the website for news, updates, and ways to support the local community – like the groups mentioned in this newsletter.

Office business hours: M – F: 8am to 5pm; Closed for lunch 12pm – 1pm. Closed weekends and Holidays. For afterhours emergency – call 530-357-2121. For non-emergency calls, call during office hours.